



NOGA QUALITY POLICY

Noga has placed unparalleled quality at the heart of its business platform.

- The company is committed to providing consistently high standards of quality across its product and service portfolio, meeting all customer objectives, time-scheduling and cost parameters.
- A series of measurable procedures ensures continuously improved performance across all disciplines, based on Israeli Standard 9001: 2015 and Israeli Standard 13485: 2016.
- Whilst complying with appropriate laws and regulations at all times, the company has also introduced significant pollution prevention and environmental protection measures, in line with Israeli Standard ISO 14001:2015.
- The management is determined to continually progress initiatives to ensure the health and safety of its workforce, by adhering to safety laws, enhancing training obligations and regularly assessing risk exposure.

Each employee is a component part of our quality procedures, and will:

- Do his or her best to appreciate the needs of customers and meet all quality expectations.
- Make every effort to help improve quality procedures established by the company.
- Contribute to the maintenance of an orderly and clean working environment.
- Be aware of, and make every attempt to personally exceed management expectations.
- Be prepared to meet all individual operational challenges and provide relevant solutions.
- Strive to identify and eradicate any failures in the company's processes.
- Be encouraged to freely express his or her opinion, for the direct benefit of the company.
- Be expected to demonstrate a commitment to the company's overall commercial progress.

Every manager undertakes the following responsibilities, and will:

- Define and expedite specific quality assurance initiatives, to optimise the goals and objectives of the company.
- Work consistently towards improving levels of customer satisfaction.
- Develop quality partnership programs with suppliers and other business contacts.
- Consolidate and achieve strategic environmental objectives.
- Make every effort to identify and eliminate production and operational shortcomings and potential frailties.
- Continuously refresh quality management processes.